



BROWSER AND SYSTEM REQUIREMENTS

The e-learning platform www.defoecm.it does not require additional plugins to be installed on clients (user stations) and is tested on the following operating systems and browsers.

Supported Desktop Browsers

Microsoft Edge *
Mozilla Firefox *
Google Chrome *
Safari *

Supported Operating Systems

Microsoft Windows 8 (or higher)**
OSX (Last two major releases)
Most Linux Distributions

Supported Mobile Operating Systems

iOS 10 ***
Android 6.0 ***

Browser settings

JavaScript must be enabled
Cookies must be enabled
localStorage must be enabled

* Browser notes

Microsoft Edge, Firefox, Chrome and Safari follow a continuous release policy that makes it difficult to fix a minimum version. For this reason, following the market recommendation we will support the last 2 major versions of each of these browsers. Please note that as of January 2018, we do not support Safari on Windows.

** Note for Windows XP users

Windows XP is no longer supported by Microsoft. If you are unable to upgrade your PC, we recommend installing the latest version of Google Chrome, as a temporary solution.



***** Note for use on Mobile Devices**

If you are using a smartphone, you can only access your learning platform by using the Go.Learn app. If you are using a tablet, you can use either the Go.Learn app or you can access the desktop version of your LMS via the mobile browser.

We strongly recommend that users maintain updated operating systems (both desktop and mobile) aligned to the latest release made available by the respective vendor.

Bandwidth Recommendations ^

LMS	0.5 Megabits per second – Required broadband connection speed
Video	0.5 Megabits per second – Required broadband connection speed 1.5 Megabits per second – Recommended broadband connection speed 3.0 Megabits per second – Recommended for SD quality 5.0 Megabits per second – Recommended for HD quality
SCORM, AICC, or xAPI/Tin Can	We recommend consulting your authoring tool vendor to best determine their recommendations.

Resolution

We strongly suggests to use at least a 1024x768px resolution on your desktop and tablet browsers. For the best user experience, we suggest using a 1366x768px resolution or similar.